Electronic A	cknowledgement F	leceipt			
EFS ID:	4483258				
Application Number:	10507102				
International Application Number:					
Confirmation Number:	2041				
Title of Invention:	METHOD FOR OPERATING	A CALL-CENTRE			
First Named Inventor/Applicant Name:	Helmut Kunkel				
Customer Number:	01444				
Filer:	Roger Lowen Browdy/Cheryl Lynn Crandell				
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Warnings:								
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2 Fee Worksheet (PTO-06)	Fee Worksheet (PTO-06)	fee-info.pdf	31783	no	2			
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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.